



NAME: Tammi
AGE: 51

**REASON FOR CONTACTING
BEST DOCTORS:**

To obtain a second medical opinion after receiving an unexpected diagnosis and facing surgery

BEST DOCTORS EXPERT SPECIALTY:
Surgical Oncology

“The Best Doctors physician broke everything down for me in a way that could be easily understood – that was a huge relief”

After passing a kidney stone, Tammi had a routine CT scan. When the results came back, her doctor noticed a shadow on the image that she wanted to further investigate, so she sent Tammi for an MRI.

The MRI results indicated a mass on Tammi’s pancreas, so she was sent for a biopsy. Tammi was stunned when her doctor diagnosed her with a suspected pancreatic neuroendocrine tumour based on the biopsy results.

“I had zero symptoms,” Tammi said. Her doctor referred her to a specialist to determine whether surgery was a viable option.

Tammi’s husband had access to Best Doctors Expert Medical Services through his employer. He and Tammi contacted Best Doctors right after she was diagnosed to obtain an expert medical opinion prior to the surgical consultation. Best Doctors fast tracked Tammi’s case and sent her medical records to two experts for review. Tammi received the Best Doctors report prior to her surgical consult.

Tammi also spoke with a Best Doctors physician on the phone who provided a clear explanation of her condition, which helped Tammi better understand her situation and prognosis. She said she learned that the type of pancreatic tumour she had was associated with a low mortality rate and positive surgical outcomes. Best Doctors recommended having the tumour removed.

Tammi’s surgeon sent her for tests and although it was determined that the tumour was slow growing, the surgeon’s recommendation was consistent with that of Best Doctors. Tammi decided to proceed with surgery.

Laparoscopic surgery to remove the tumour went well and Tammi will be following up with an MRI soon.

Tammi said she’s happy with the outcome, adding she would recommend Best Doctors to others. She noted that it was only after speaking with Best Doctors that she felt she had a good explanation of her medical condition.